

QUALITY POLICY



Eurocraft design, manufacture, and assemble cabinets and enclosure systems and integrate electronic equipment into the cabinets for the global communications market. Eurocraft also fabricates other products for clients in other sectors.

For the delivery of a quality service, we are committed to:

- Satisfy applicable requirements, including the needs and expectations of all our interested parties.
- Working with employees, suppliers, and customers to establish and maintain the highest quality standards.
- The continual improvement of our quality performance and quality management system.

To support the delivery of the above commitments we maintain a quality management system certified to ISO9001:2015 and Achilles UVDB standards. Within that system we have established the following quality objectives, to:

1. Risk assess and plan our activities to achieve the needs and expectations of our interested parties, to identify quality risks and opportunities, to minimise the risks and deliver the opportunities, and to support the strategic direction of the business.
2. Ensure that we have the required organisational knowledge and information to deliver our services, and the required information communication technology to communicate it.
3. Ensure that we have established business continuity plans to identify potential business interruption events, to minimise their likelihood and to ensure rapid response and restoration should they occur.
4. Provide the necessary people, to communicate their roles & responsibilities, and ensure their competency and performance.
5. Provide work equipment, including monitoring and measurement equipment, and work environments that are fit for purpose.
6. Where outsourcing, ensure that suppliers are competent, and that delivered goods and services meet the purchasing criteria.
7. Deliver our products and services on a right-first time basis.
8. Monitor the performance of the company and the quality management system.
9. To identify areas for improvement through proactive identification of improvement opportunities, and identification and control of nonconformity.

We communicate our quality policy to all interested parties. This policy is presented at new employee induction, through toolbox talks, through display on noticeboards and the company website, and is made available to external interested parties upon request.

We review our achievement of the above quality objectives and performance through the management review process.

We will review this policy as part of change planning, post-incident, lessons learnt / knowledge transfer and annually.

As the individual with ultimate accountability for quality at Eurocraft Technologies, I approve this quality policy.

A handwritten signature in black ink, appearing to read "Laura Loveys".

19.02.26

Laura Loveys, Managing Executive